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<b>INTRODUCTION TO: CULTURAL DIVERSITY AWARENESS</b>	<b><u>Duration:</u> half day (approximately 2 – 3 hours)</b>
<b>Workshop Purpose</b>	Diversity management is a process intended to create and maintain a positive work environment, where the similarities and differences of individuals are valued, so that all can reach their potential and maximise their contributions to an organisation’s strategic goals and objectives.
<b>Competency Outputs</b>	<ol style="list-style-type: none"> <li>1. Understanding the nature of national, ethnic and cultural differences and an openness to examining these differences honestly and objectively.</li> <li>2. A sensitivity to cultural cues and the ability to adapt to various situations.</li> <li>3. Appropriately adjusting own behaviour when interacting with people from various national, ethnic and cultural backgrounds.</li> <li>4. Understanding how own cultural background affects own attitudes and behaviours.</li> <li>5. The ability to empathise and see from different perspectives while still being secure in self and able to act with confidence.</li> </ol>
<b>Methodology</b>	<ul style="list-style-type: none"> <li>• Group exercises and discussions</li> <li>• Self-introspection and action plan</li> <li>• Application project to ensure transfer from workshop to workplace.</li> </ul>